

March 19, 2020

To our Valued Customers:

Due to the ever-evolving COVID-19 situation, many businesses are finding it necessary to modify their hours of operation while others are finding it necessary to close.

In order to help us ensure the continuing flow of goods and services, we are asking all shippers to confirm prior to shipping, that their consignee will be open to accept the shipment.

If we are unable to make a delivery as a result of a business closure related to COVID-19, the freight will be returned to the shipper at the expense of the original billing account.

In addition, if consignees are changing their business hours, please indicate their new hours on the bill of lading when possible.

As a transportation and logistics company, TST Overland Express is providing an essential service during these difficult and challenging times. This measure will help us to continue moving the flow of goods with as little disruption as possible.

We appreciate your support and thank you for your understanding.

Sincerely,



Terry V. Sanders
Vice President, Sales, Marketing and Customer Service
TST Overland Express